



**Kingfisher
Lighting**

QUALITY POLICY STATEMENT

Commitment

It is Kingfisher Lighting's policy to maintain an effective Quality Assurance program, whilst actively operating a continual improvement strategy and managing business risk as defined in ISO9001:2015 and the scope set out by NHSS 8. This accreditation gives assurance to our customers that the products supplied conform to our stringent procedures ensuring that our customers' expectations are met or exceeded in all of our operating arenas

Customer Satisfaction

At Kingfisher Lighting, we are committed to ensuring customer satisfaction by providing products and services that meet or exceed statutory and legal requirements.

Market Leadership

As a leading Lighting provider in the UK, we are dedicated to the growth and development of our business through strategic analysis and continual development. Through improvement processes, assessment of risks and development of an effective QMS (Quality Management System) we are able anticipate and meet the exacting requirements of our customers.

Preferred Employee

We are committed to the recruitment, training and development of people who are proud to work for Kingfisher Lighting and provide quality products and excellent customer service. This maximizes the contribution of our people by integrating the wisdom and experience of all our employees in order to develop systems and processes that improve the quality of our products and service.

Quality Assurance

We are dedicated to delivering high performance products to our customers by the continual adaption of best practice and setting a benchmark within the industry.

Technology

We aim to offer the latest in external lighting technology, maximize Lumens per Watt, reliability, and product life by using the highest quality components and modern manufacturing techniques. We push performance boundaries in LED applications to remain current and are committed to meeting demanding environmental aspects of real-world situations.

Financial Performance

By maximising our performance in all above areas, we endeavor to ensure that we achieve all our financial targets, profitability, and sustainable growth.

Signed:

Rich Green
Head of Operations
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